MOBILE TICKETING GUIDE

HOW DO I SET UP MY ACCOUNT?

Step 1: Visit the following link to connect your Cowboys account to your SeatGeek account, https://SeatGeek.com/cowboys/verify.

Step 2: Enter the email address associated with your account & click *Continue*. An email will be sent to you to confirm the account.

Step 3: In the email you receive, click *Connect Account to SeatGeek*. This will bring you to SeatGeek's log in page.

Step 4: Enter your SeatGeek login information. Click *Connect* when prompted.

Step 5: Congrats you have successfully connected your Dallas Cowboys account to SeatGeek!

HOW DO I ACCESS MY TICKET(S) ON THE APP?

Step 1: Open the Cowboys App or SeatGeek App & navigate to the *Tickets* tab.

Step 2: Select the event that you will be attending & swipe right to view your ticket(s) ahead of time to scan for entry.

Step 3: For easy and seamless entry, transfer your tickets to those attending ahead of time.
Do not transfer tickets to yourself in order to access tickets via app, simply log into your existing account & the tickets will populate automatically.

HOW DO I TRANSFER MY TICKET(S) ON THE APP?

Step 1: Open the Cowboys App or SeatGeek App & navigate to the *Tickets* tab.

Step 2: Scroll down & select the game/event you wish to transfer.

Step 3: Click the specific ticket you wish to transfer.

Step 4: Tap *Send.*

Step 5: Send your ticket(s) via email, phone number or username.

HOW DO I ACCEPT A TRANSFER ON THE APP?

Step 1: Open your Cowboys App or SeatGeek App.

Step 2: Navigate to the *Tickets* tab.

Step 3: Tap *Accept.*

Step 4: The tickets will now be in your account manager.

HOW DO I TRANSFER MY TICKETS ON A DESKTOP?

Step 1: Log in to SeatGeek.com.

Step 2: Select *Manage Account* under the icon in the top right hand corner.

Step 3: Navigate to the *Tickets* tab.

Step 4: Select the game & ticket you wish to transfer.

Step 5: Tap *Send.*

Step 6: Enter the email, phone number or username of the recipient.

Step 7: Select the quantity & seat number(s) & hit *Send.*

HOW DO I ACCEPT A TRANSFER ON A DESKTOP?

Step 1: Log in to SeatGeek.com.

Step 2: Select *Manage Account* under your initials.

Step 3: Navigate to the *Tickets* tab.

Step 4: Tap *Accept.*